

DAY 1  
**THURSDAY SCHEDULE**

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Time	Office Management Track	Clinical Management Track
7:00-8:00am	BREAKFAST (On Your Own)	
8:00-8:30am	Introductory Ice Breaker - Paul Prusakowski	
8:30-9:00am	Morning Key Topic - Building a Patient Centered, Outcome Driven Practice - Paul Prusakowski	
9:00-10:00am	Keynote Speaker	
10:00-10:15am	BREAK	
10:15-10:45am	Best Practices for Success: Changing your Clinical Paradigm Paul Prusakowski	
10:45-12:00pm	Best Practices Workshop Breakout Rooms	Best Practices Workshop Breakout Rooms
12:00-1:00pm	LUNCH	
1:00-2:00pm	Change Management Strategies In Your Practice Darren Donnelly	OPIE Clinical Tracks: The First Step in Understanding the Fab Tracking Process
2:00-3:00pm	Overcome the Cross-Functional Divide Within Your Office Valerie Vastola	Fabrication Tracking and Parts Ordering: What Do I Do and Why?
3:00-3:15pm	BREAK	
	3 rotating, breakout sessions	
1st Session 3:15-3:55pm	Chart Audits: Creating a Standard Process for Compliance Valerie Vastola	The Claim Life Cycle from LCode Selection to Payment Posting LuAnn Carter
2nd Session 3:55-4:35pm	Compliance: What You Need to Know In Business Lesleigh Sisson	Fab Tracking Communication and Status Updates
3rd Session 4:35-5:20pm		Ordering Parts: Integrated Suppliers and Efficiency
		Cfab Tracking: What If I Need to Send Something Out?
5:20-5:30pm	BREAK	
5:30-6:00pm	End of Day Re-Group and Action Planning - Paul Prusakowski	
7:00-9:00pm	OFF-SITE ATTENDEE RECEPTION	

Lunch will be provided for all attendees in the hotel dining room.

Time	One-on-One Sessions
7:00-8:00am	BREAKFAST (On Your Own)
8:00-8:30am	Introductory Ice Breaker - Paul Prusakowski
8:30-9:00am	Morning Key Topic - Building a Patient Centered, Outcome Driven Practice - Paul Prusakowski
9:00-10:00am	Keynote Speaker
10:00-10:15am	BREAK
10:15-10:45am	Best Practices for Success: Changing your Clinical Paradigm Paul Prusakowski
10:45-12:00pm	
12:00-1:00pm	LUNCH
1:00-3:00pm	
3:00-3:15pm	BREAK
3:15-5:20pm	
5:20-5:30pm	BREAK
5:30-6:00pm	End of Day Re-Group and Action Planning - Paul Prusakowski
7:00-9:00pm	OFF-SITE ATTENDEE RECEPTION

SAMPLE AGENDA

# FRIDAY SCHEDULE

Time	Office Management Track	Clinical Management Track
7:00-8:00am	BREAKFAST (On Your Own)	
8:00-10:00am	Morning Key Topic	
10:00-10:30am	BREAK	
10:30-11:15am	Reporting That Supports Your Business Lesleigh Sisson	OPIE P&I: Closing the Loop Between OPIE and Shipping
11:15-12:00pm	Optimize Your Marketing Efforts Christy Butler	OPIE Reports: How Do I See the Big Picture in Fab Tracking?
12:00-1:00pm	LUNCH	
1:00-1:45pm	Importance of Knowing the Payer: Coverage Criteria and Prior Authorizations Lesleigh Sisson	Medical Necessity: What Is It and Why Do We Have to Do It?
1:45-2:45pm	QO Lesleigh Sisson	L Codes and Justifications: How to Write Specific, Patient-centered, Can Complete Statements in OPIE
2:45-3:15pm	BREAK	
	3 rotating, breakout sessions (pick 2)	2 breakout sessions
1st Session 3:15-4:00pm	Cost of Missed Appointments Darren Donnelly	Getting and Keeping Your Money: Managing Audits, Denials, and Appeals Lesleigh Sisson
2nd Session 4:05-4:50pm	Running a Successful Data Driven Staff Meeting Valerie Vastola	Case Study in Prosthetics: Writing LCode Justifications
		Case Study in Orthotics: Writing LCode Justifications
4:50-5:00pm	BREAK	
5:00-5:30pm	End of Day Re-Group and Action Planning - Paul Prusakowski	

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12:00-1:00pm	LUNCH
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1:45-2:45pm	
2:45-3:15pm	BREAK
3:15-4:50pm	
4:50-5:00pm	BREAK
5:00-5:30pm	End of Day Re-Group and Action Planning - Paul Prusakowski

SAMPLE AGENDA

# SATURDAY SCHEDULE

Time	Office Management Track	Clinical Management Track
7:00-8:00am	<b>BREAKFAST</b> (On Your Own)	
8:00-8:30am	Morning Key Topic <b>Introduction on Fabrication Tracking Workflow</b> Paul Prusakowski	
8:30-9:45am	Morning Group Workshop <b>P&amp;I / COM / Fab Tracking</b> Darren Donnelly & Chris Doerger	
9:45-10:00am	<b>BREAK</b>	
10:00-11:00am	<b>First Look at Your Financial Health</b> Darren Donnelly	<b>Outcome Measures: Basics and Terminology</b>
11:00-11:30am	<b>Finding the Root Cause</b> Scott Williamson	<b>Integrating Outcome Measures Into the Workday</b>
11:30-12:30pm	<b>Data Information Knowledge: Run the Reports, Now What?</b> Darren Donnelly	
12:30-1:00pm	<b>Setting Goals and Taking Them Back to Your Practice</b> Team	<b>Using Aggregate Data to Inform Your Practice and Communicate With Peers</b>
1:00-1:15pm	<b>END OF CONFERENCE</b>	

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10:00-11:00am		10:00-11:00am
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11:30-12:30pm		11:30-12:30pm
12:30-1:00pm		12:30-1:00pm
1:00-1:15pm	<b>END OF CONFERENCE</b>	1:00-1:15pm

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