

DAY 1
THURSDAY SCHEDULE

| Time | Papago I - Admin Track | Apache II - Billing Track |
|---------------|--|--|
| 7:00-8:00am | BREAKFAST (On Your Own) | |
| 8:00-8:30am | Introductory Ice Breaker - Paul Prusakowski | |
| 8:30-9:00am | Morning Key Topic - Building a Patient Centered, Outcome Driven Practice - Paul Prusakowski | |
| 9:00-10:00am | Keynote Speaker - Becoming a High Performing Team Player - Spencer Penhart | |
| 10:00-10:15am | BREAK | |
| 10:15-10:45am | Maricopa I Best Practices for Success: Changing your Clinical Paradigm Paul Prusakowski | |
| 10:45-12:00pm | Best Practices Workshop Breakout Rooms - Maricopa I, Papago I, and Papago II | |
| 12:00-1:00pm | LUNCH | |
| 1:00-2:00pm | Who, What, Where, When, Why Organizing Your Practice Valerie Vastola | Exploring Billing Settings & Roles for Optimizing Your Practice (Including Exercises) LuAnn Carter |
| 2:00-3:00pm | Implementation Strategies & Change Management in Your Practice Darren Donnelly | Insurance Company Settings and Pricing Set Up and Task List Management Valerie Vastola |
| 3:00-3:15pm | BREAK | |
| 3:15-5:20pm | 3 rotating, breakout sessions | |
| | Papago I Chart Audits: Creating a Standard Process for Compliance Darren Donnelly | Papago II Cyber Security & HIPAA Compliance Bill McMahon |
| | Apache I Importance of Knowing the Payer: Coverage Criteria and Prior Authorizations Lesleigh Sisson | Papago I Chart Audits: Creating a Standard Process for Compliance Darren Donnelly |
| | Papago II Cyber Security & HIPAA Compliance Bill McMahon | Apache I Importance of Knowing the Payer: Coverage Criteria and Prior Authorizations Lesleigh Sisson |
| 5:20-5:30pm | BREAK | |
| 5:30-6:00pm | Maricopa I - End of Day Re-Group and Action Planning - Spencer Penhart | |
| 7:00-9:00pm | OFFSITE ATTENDEE RECEPTION - BootLeggers | |

DAY 1
THURSDAY SCHEDULE

| Time | Maricopa I - Clinical Track | Papago I - Futura Track | Time |
|---------------|---|--|---------------|
| 7:00-8:00am | BREAKFAST (On Your Own) | | 7:00-8:00am |
| 8:00-8:30am | Introductory Ice Breaker - Paul Prusakowski | | 8:00-8:30am |
| 8:30-9:00am | Morning Key Topic - Building a Patient Centered, Outcome Driven Practice - Paul Prusakowski | | 8:30-9:00am |
| 9:00-10:00am | Keynote Speaker - Becoming a High Performing Team Player - Spencer Penhart | | 9:00-10:00am |
| 10:00-10:15am | BREAK | | 10:00-10:15am |
| 10:15-10:45am | Maricopa I Best Practices for Success: Changing your Clinical Paradigm Paul Prusakowski | | 10:15-10:45am |
| 10:45-12:00pm | Best Practices Workshop Breakout Rooms - Maricopa I, Papago I, and Papago II | | 10:45-12:00pm |
| 12:00-1:00pm | LUNCH | | 12:00-1:00pm |
| 1:00-2:00pm | SOAP is a Four Letter Word Gary Berke, Jim Rogers, & Scott Cummings | Who, What, Where, When, Why Organizing Your Practice Valerie Vastola | 1:00-2:00pm |
| 2:00-3:00pm | | Implementation Strategies & Change Management in Your Practice Darren Donnelly | 2:00-3:00pm |
| 3:00-3:15pm | BREAK | | 3:00-3:15pm |
| 3:15-5:20pm | 3 rotating, breakout sessions | | 3:15-5:20pm |
| | Maricopa I Gathering Pertinent, Subjective Data Gary Berke | Papago I Chart Audits: Creating a Standard Process for Compliance Darren Donnelly | |
| | Maricopa II Objective Data Collection for the Prosthetist Scott Cummings | Papago II Cyber Security & HIPAA Compliance Bill McMahon | |
| | Maricopa III Objective Data Collection for the Orthotist Jim Rogers | Apache I Importance of Knowing the Payer: Coverage Criteria and Prior Authorizations Lesleigh Sisson | |
| 5:20-5:30pm | BREAK | | 5:20-5:30pm |
| 5:30-6:00pm | Maricopa I - End of Day Re-Group and Action Planning - Spencer Penhart | | 5:30-6:00pm |
| 7:00-9:00pm | OFFSITE ATTENDEE RECEPTION - BootLeggers | | 7:00-9:00pm |

FRIDAY SCHEDULE

| Time | Papago I - Admin Track | Apache II - Billing Track |
|---------------|---|---|
| 7:00-8:00am | BREAKFAST (On Your Own) | |
| 8:00-10:00am | Maricopa I - Morning Key Topic Changes are Coming: Breaking Down Barriers to Success in your Practice Spencer Penhart | |
| 10:00-10:30am | BREAK | |
| 10:30-11:00am | Optimize Your Marketing Efforts Christy Butler | Claim Review: One Final Look Before Submission (Including Exercises) LuAnn Carter |
| 11:00-12:00pm | What's My Role in Fab Tracking? Darren Donnelly | Service Estimates, Financial Responsibility Form and Apply Payment (Including Exercises) LuAnn Carter |
| 12:00-1:00pm | LUNCH | |
| 1:00-2:00pm | Lean Concepts for the Office Administrator Scott Williamson | Insurance Authorization and Verification How to in OPIE Billing (1:00 - 1:30) Darren Donnelly |
| 2:00-2:45pm | Using Reports to Their Maximum Stephen Marfia | Applying Payments, Payment Posting, Displaying a Batch Report and Close Your Batch - Did you know? Auto-posting (1:30 - 2:45) LuAnn Carter |
| 2:45-3:15pm | BREAK | |
| 3:15-4:50pm | 4 rotating, beakout sessions; choose 2 | |
| | Maricopa I Purchasing Workflow and Cost of Materials Management Darren Donnelly | Maricopa III Running a Successful Data Driven Staff Meeting Valerie Vastola |
| | Papago I Improving Patient Satisfaction with Quality Outcomes Scott Williamson | Apache I Getting and Keeping Your Money Lesleigh Sisson |
| | Maricopa I Purchasing Workflow and Cost of Materials Management Darren Donnelly | Maricopa III Running a Successful Data Driven Staff Meeting Valerie Vastola |
| | Papago I Improving Patient Satisfaction with Quality Outcomes Scott Williamson | Apache I Getting and Keeping Your Money Lesleigh Sisson |
| 5:00-5:30pm | BREAK | |
| | Maricopa I - End of Day Regroup and Action Planning - Spencer Penhart | |

Lunch will be provided for all attendees in the hotel dining room.

FRIDAY SCHEDULE

| Time | Maricopa I - Clinical Track | Apache I - Futura Track |
|---------------|---|--|
| 7:00-8:00am | BREAKFAST (On Your Own) | |
| 8:00-10:00am | Maricopa I - Morning Key Topic Changes are Coming: Breaking Down Barriers to Success in your Practice Spencer Penhart | |
| 10:00-10:30am | BREAK | |
| 10:30-11:00am | Establishing Appropriate Goals for Your Treatment Plan and Measuring Success Through an Outcomes Matrix Gary Berke | How To Get The Most Out of Your WIP and AR Worklist Valerie Vastola |
| 11:00-12:00pm | Creating Meaningful Assessments Scott Cummings | Utilizing Futura Reports and SQL Reports Lesleigh Sisson |
| 12:00-1:00pm | LUNCH | |
| 1:00-2:00pm | Creating Meaningful Plans Recalibrating at Every Step (Group Workshop) Scott Cummings | Integrating OPIE Purchasing Into Your Workflow Valerie Vastola |
| 2:00-2:45pm | Review of the Plan of Care Document and Workflow Paul Prusakowski | A Thorough Review of the Practitioner Portal Lesleigh Sisson |
| 2:45-3:15pm | BREAK | |
| 3:15-4:50pm | 4 rotating, beakout sessions; choose 2 | |
| | Maricopa I Purchasing Workflow and Cost of Materials Management Darren Donnelly | Maricopa III Running a Successful Data Driven Staff Meeting Valerie Vastola |
| | Papago I Improving Patient Satisfaction with Quality Outcomes Scott Williamson | Apache I Getting and Keeping Your Money Lesleigh Sisson |
| | Maricopa I Purchasing Workflow and Cost of Materials Management Darren Donnelly | Maricopa III Running a Successful Data Driven Staff Meeting Valerie Vastola |
| | Papago I Improving Patient Satisfaction with Quality Outcomes Scott Williamson | Apache I Getting and Keeping Your Money Lesleigh Sisson |
| 5:00-5:30pm | BREAK | |
| | Maricopa I - End of Day Regroup and Action Planning - Spencer Penhart | |

DAY 3
SATURDAY SCHEDULE

DAY 3
SATURDAY SCHEDULE

| Time | Papago I - Admin Track | Apache II - Billing Track |
|---------------|--|---|
| 7:00-8:00am | BREAKFAST (On Your Own) | |
| 8:00-8:30am | Maricopa I - Morning Key Topic - Raising the Bar Through Adoption of Best Practices - Paul Prusakowski | |
| 8:30-9:15am | Maricopa I - Morning Key Topic - Alabama Medicaid - Drew Nelson | |
| 9:15-9:30am | BREAK | |
| 9:30-10:00am | Metrics: What They Are, What They Mean and How to Use Them Scott Williamson | Adjustments, Take Backs, and Corrections (Including Exercises) LuAnn Carter |
| 10:00-10:30am | First Look at Your Financial Health Darren Donnelly | ZirMed Richard Stearns |
| 10:30-11:00am | | Auto-Posting: How to Bring Efficiency to Your Practice LuAnn Carter |
| 11:00-11:30am | Tips and Tricks Using Your Setting to Elevate Your Functionality Stephen Marfia | Using Reports and Task Manager to Increase Collections in Your Practice LuAnn Carter |
| 11:30-12:00pm | Overcoming Hurdles to Maximize Your Use of OPIE Darren Donnelly | Setting Goals and Taking Them Back To Your Practice LuAnn Carter |
| 12:00-12:30pm | | |
| 12:30-1:00pm | | |
| 1:00-1:15pm | END OF CONFERENCE | |

| Time | Maricopa I - Clinical Track | Apache I - Futura Track |
|---------------|--|---|
| 7:00-8:00am | BREAKFAST (On Your Own) | |
| 8:00-8:30am | Maricopa I - Morning Key Topic - Raising the Bar Through Adoption of Best Practices - Paul Prusakowski | |
| 8:30-9:15am | Maricopa I - Morning Key Topic - Alabama Medicaid - Drew Nelson | |
| 9:15-9:30am | BREAK | |
| 9:30-10:00am | Workshop A New Model For Providing O&P Care Paul Prusakowski | Claims, Remits, and Eligibility Checks Richard Stearns |
| 10:00-10:30am | | Scrubbing and Preparing Your Claims for Submission Lesleigh Sisson |
| 10:30-11:00am | 2 rotating, breakout sessions (10:30am-12:30pm) | |
| 11:00-11:30am | Maricopa I Case Study with a Focus on Outcome Measures for Orthotists Jim Rogers | Maricopa III Case Study with a Focus on Outcome Measures for Prosthetists Scott Cummings |
| 11:30-12:00pm | | Posting Payments and Adjustments Lesleigh Sisson |
| 12:00-12:30pm | | The Importance of Daily Close Lesleigh Sisson |
| 12:30-1:00pm | | Setting Goals and Taking Them Back To Your Practice Lesleigh Sisson |
| 1:00-1:15pm | END OF CONFERENCE | |

SAMPLE AGENDA